



PRESS RELEASE

ISO9 Announces New Security Features

OAKLAND, CA., February 4, 2002 – ISO9, the leading provider of fully automated, Web-based solutions for the ISO 9000 quality marketplace, today announced the introduction of Secure Socket Layer (SSL) protection to the ISO9 application.

The addition of Secure Socket Layer (SSL) protection to the ISO9 application ensures the highest level of security for all the information a company exchanges between their users and the application via the Internet. Utilizing RSA cryptography, SSL provides data encryption, server authentication and message integrity ensuring secure communication between web servers and web browsers.

The integration of SSL into the infrastructure of the ISO9 application ensures users have the highest level of protection when transmitting documents, emails and making transactions associated with the operation of a Web-based Quality Management System.

"SSL provides the users of our application with a level of security that ensures they can operate their ISO9 based QMS knowing that all their transactions are fully secure and protected. Companies simply can't afford to compromise their entire management system infrastructure by using software and applications that are unsecured," stated Glenn Kohner, Chief Technology Officer at ISO9.

The integration of SSL into the ISO9 application will occur seamlessly and be automatically incorporated into all existing customers' systems to ensure no disruption of service.

About ISO9

ISO9 is the leading provider of fully automated, Web-based solutions for the ISO 9000 quality marketplace. ISO9 enables companies to build, automate and maintain an individually tailored ISO 9000 compliant Quality Management System (QMS) using a highly scalable technology platform, a proven implementation process and a comprehensive support program. Through state-of-the-art technology, ISO9 delivers solutions to companies looking for the complete path to certification as well as to companies wanting to maximize their existing QMS through automation more rapidly, more cost effectively and in a more time efficient way than traditional methods. From centralized document management, to real-time information and enhanced internal communications, ISO9's solutions enable a company to gain complete control over every aspect of its QMS and maximize its return investment. Founded in 1997, ISO9 has a proven track record of helping companies of all sizes successfully prepare for and cost effectively maintain ISO 9000 certification.

For more information on ISO9, please visit www.iso9.com or contact us at pr@iso9.com.